

HERTFORDSHIRE COUNTY COUNCIL
ADULT CARE & HEALTH CABINET PANEL

TUESDAY 24 APRIL 2018 10:30 AM

Agenda Item No.

4

THREE YEAR PLAN FOR ADULT CARE SERVICES FOR 2018/19 TO 2020/21

Report of the Director of Adult Care Services

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Executive Member:- Colette Wyatt-Lowe (Adult Care and Health)

1. Purpose of report

1.1 To outline the Three Year Plan for Adult Care Services for the period 2018/19 to 2020/21.

2. Summary

2.1 Panel agreed the 'Fifteen Year Direction' for Adult Social Care at its meeting on 6 March 2018:

<http://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/734/Committee/16/Default.aspx>

2.2 A Three Year Plan for Adult Care Services has been developed as the delivery plan for the first period of the Fifteen Year Direction. A number of performance targets have been set.

3. Recommendation

3.1 Panel is asked to note, consider and comment upon the Three Year Plan for Adult Care Services for the period 2018/19 to 2020/21.

4 Background and Context

4.1 The Fifteen Year Direction set out an over-arching ambition for the future to meet the challenges facing adult social care, and guide the development and transformation of Adult Care Services into the long term.

4.2 Each three year period of the Fifteen Year Direction will be accompanied by a Three Year Plan, and the first of these is presented in Appendix A.

- 4.3 The Three Year Plan sets out in high level terms the main areas of change and development that Adult Care Services will work on during the period of 2018/19 to 2020/21; these are the areas of greatest impact for people who use care and support services. Three Year Plan aims to summarise and easily convey the main priorities for the Department to all interested stakeholders.
- 4.4 The Plan activity is being named the 'ACS Connect' programme, building on the Department's new 'Connected Lives' care management and assessment model and incorporating the four strategic themes set out in the 15 Year Direction:



- 4.5 A Detailed Delivery Plan has been developed with the aim of assisting management in guiding implementation and tracking progress. The Detailed Delivery Plan allocates responsibilities and sets timescales for delivery. Annual team service plans and the objectives set for individuals will, in turn, flow from this:



- 4.6 The Three Year Plan being presented today proposes a number of performance measures for each of the main ACS Connect themes. These will be monitored regularly and Panel will receive updates via the quarterly performance report process. It is proposed that an annual report on the ACS Connect programme is presented so that Panel can review and consider progress against the programme.

5 Financial Implications

- 5.1 There are no immediate financial implications in the Three Year Plan but the general ethos of the plan is about the importance of developing an infrastructure that supports people to remain well and to re-balance provision away from intensive, dependence-inducing costlier forms of support. The financial implications of changes that may be made in due course will be assessed appropriately. Changes may assist in securing future savings or efficiencies.

6. Equality Implications

- 6.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equality implications of the decision that they are making.
- 6.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment produced by officers.
- 6.3 The Equality Act 2010 requires the County Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.
- 6.4 An initial Equality Impact Assessment was developed to accompany the final version of the Fifteen Year Direction and is considered to be relevant for the Three Year Plan.

<http://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/734/Committee/16/Default.aspx>

6.5 Individual areas of activity will be covered by Equalities Impact Assessments when appropriate.